

Housing Communities receive high scores on condition assessments

By Katisha Draughn, Naval Support Activity Norfolk Public Affairs Office

Five Lincoln Military Housing communities attached to Naval Support Activity Norfolk recently received 99 percent or better on their annual condition assessments.

Castle Acres, Norwich Manor, Queensway, Ben Moreell and Joint Forces Staff College (JFSC) all passed the annual inspection which is completed by the Naval Facilities Engineering Command, Naval Housing and Lincoln Military Housing. The inspection consists of inspecting the grounds, the backyard and vacant ready units.

“Our Navy partners include all aspects of management within the communities including resident amenities, resident compliance to community policies, record keeping/file audits and verifying that budgeted capital projects are on track,” said Douglas Taylor, District Manager at the Norfolk Pointe District.

The annual condition assessment is only for the Public/Private Venture (PPV) Housing program.

“Any community where the Navy and the private-sector are co-owners, there will be a condition assessment,” said Taylor.

PPV housing is owned by a private entity and governed by a business agreement in which the Navy has limited rights and responsibilities. The private entity is entirely responsible for the construction, renovation, maintenance and day-to-day management of the housing. PPV housing may be located on or off government property and may be former military housing.

Castle Acres, Norwich Manor and Queensway received 100 percent and Ben Moreell and JFSC received 99 percent respectively on their annual condition assessments.

“It is very rewarding to receive such wonderful scores on our annual condition assessment because of the effort that goes into the community every day from my team,” said Stephanie German, District Manager of the Norfolk Crossing District. “My team and I make certain that all of our homes are maintenance-free at the time of move in and current residents’ homes are taken care of promptly and correctly when the family has maintenance or service needs.”

The amenities for many of the military housing communities include playgrounds, fitness trails, community centers, basketball courts, picnic pavilions and swimming pools.

“We appreciate the opportunity to provide quality housing for our military families,” said Ryan Quillin, Regional Property Manager. “And we have many exciting projects on the horizon to continue to enhance our communities.”

Lincoln Military Housing is a division of Lincoln Property Company, a commercial and residential property management company. It was created to focus completely on meeting the needs of the Armed Services and their constituents. Today, Lincoln Military Housing has developed and managed more than 31,000 military family homes across the nation. In the Hampton Roads area, there are 19 communities that constitute Lincoln Military Housing.

“It is our goal every day that our families receive the best possible service,” said German. “It is paramount that we make sure our property looks its best and that our residents experience nothing short of complete satisfaction.”

Lincoln Military Housing not only ensures that their residents are satisfied with their homes, but they also have fun events and activities for them to participate in each month. These free events include movie nights, scavenger hunts, pool parties, neighborhood parades, arts and craft activities, babysitter trainings and cooking classes at the different housing communities. Monthly newsletters are mailed to each resident which lists the upcoming events and activities.

“Each and every member of my team has a passion for what they do every day to service those who serve us,” said German. “My team has accomplished so much this year already and we look forward to making the rest of our year very successful.”

For more information on Lincoln Military Housing visit www.lincolnmilitary.com.